

A StockOpter® *Insight* White Paper
From: Net Worth Strategies. Inc.

StockOpter Insight Printing Issues

Summary:

On some systems running StockOpter Insight, the "Allocation" chart in the Personal Option Profile report prints in black and white rather than color. The underlying cause of this is a printer driver used on the system. Installing an updated printer driver from the manufacturer generally solves this problem.

Details:

The "Allocation" chart in StockOpter Insight is a normal Excel pie-chart. The particular slices of the pie chart are formatted in color and cross-hatching. On the vast majority of systems, this works fine. On a small percentage of systems, however, the chart will print in shades of black and white. This printing anomaly occurs in various versions of Excel, Word and Windows. Re-installing or upgrading Excel or Word probably will most probably not solve the problem. Net Worth Strategies has not experimented in the effects of reinstalling or upgrading Windows itself. Moving the DOC file to a different computer will not work either, since the full pie chart image is already fixed in color, format, etc.

To show this effect is due to a printer driver, you can do the following experiment:

- From the Windows desktop, click on "Start" button, then "Settings" then "Printers". (In Windows XP, just choose "Control Panel" from the "Start" button.
- In the resulting dialog box, click "Add Printer" then "Local Printer". Under "Manufacturer" choose "Lexmark", and under "Printers" choose "Lexmark 1020 Color JetPrinter". [Many more choices are possible here, this particular printer driver is simply common under all versions of Windows]
- Click "Next", set it to print at LPT1 , then "Next" again. In the next dialog box, do NOT print a test page.
- Click "Finish" to exit the "Add Printer" wizard.
- In the "Printer" dialog box still on your screen, highlight the new "Lexmark" printer, right mouse-click and click "Set as default printer".
- Now open StockOpter Insight and re-run the report. In Word, notice the pie chart is now in color.

Note the only thing changed here was the printer driver and, of course, the color of the chart within Word.

Remember to delete this printer and reset your default printer after this exercise!